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Good News! Space Savings Have Arrived!

As part of our shared commitment with the province of Ontario to improve and simplify the empty returns process, the commingling of non-refillable glass bottles is now permitted!

Starting November 4th 2024, you can combine all non-refillable beverage alcohol bottles together into two simplified streams: either clear or coloured glass. This includes non-refillable beer, wine, spirit, cider and other beverage alcohol glass containers.

Previously, TBS non-refillable glass bottles were required to be kept separate from Ontario Deposit Return Program (“ODRP”) glass bottles as per the ODRP Agreement. The province of Ontario has recently updated this agreement which now allows for commingling of TBS and ODRP non-refillable glass containers.

How this change impacts your site:

- All non-refillable beer bottles may now be placed in the same bin with ODRP containers. Glass must continue to be separated by clear and coloured.
- A separate footprint for non-refillable palletized beer bottles is no longer required. However, if you run low on Orbis or gaylord bins you can return non-refillable bottles in cases on pallets.
- If de-casing bottles into an Orbis or gaylord bin, please continue to flatten empty cardboard cases and return to TBS in a separate bin.
- Non-refillable beer bottles will need to be included in the counts of containers in each bin on the check-off sheets provided. An accurate count of every container in each bin, by deposit value, is required to reimburse your site for the deposits paid and handling owed.
- Please print and use the new check-off sheets provided. Check-off sheets can also be found on our website: <https://www.thebeerstore.ca/lcbo-convenience-outlet/deposit-returns>

Where to find more detailed information:

Please reference the updated Sorting Guide and Policy & Procedure Manual.

Have additional questions?

- Contact our Contact Center customerservice@thebeerstore.ca or call 1-888-948-2337
- Refer to our website for updated documentation <https://www.thebeerstore.ca/lcbo-convenience-outlet/manuals-and-forms>
- Speak with your TBS driver or primary TBS contact.

IMPORTANT NOTE: Refillable beer bottles must continue to be separated out and palletized as per the current process. These bottles can be refilled an average of 15 times. Your continued efforts to sort and return them to brewers makes this possible and contributes to a greener Ontario.

Thank you for your continued support!